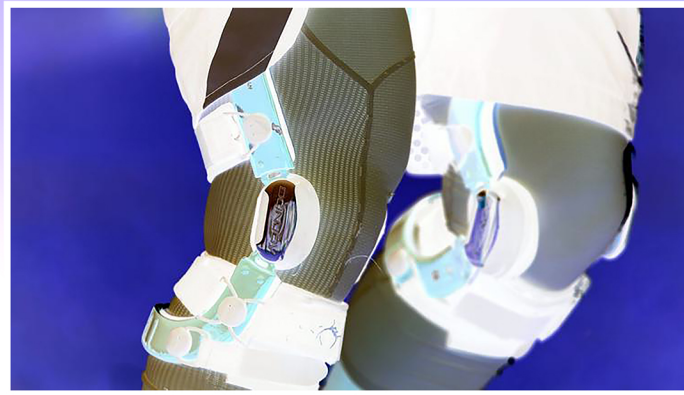


Medicare Recipients Brace Yourselves for Back & Knee Brace Scams



How to Respond to the Brace Scam



1. Report any unordered DME items as FRAUD to 1-800-MEDICARE as soon as possible.
2. Contact supplier about return.
Return should be no cost to beneficiary.
3. If you return item, be sure to get a receipt for the return.
4. Check your MSN to see the name of the ordering provider.
Be sure to tell 1-800-MEDICARE if you have never seen this person.
5. 3 to 4 weeks after you report the fraud to 1-800-MEDICARE, you should receive an adjusted MSN showing that Medicare has approved a \$0.00 amount for the claim.
(This means that Medicare has or will recoup the payment.)
6. If you prefer, the SMP of NJ can do the above for you.
In order to do this we need to open a file and will need your personal Medicare information.

TOLL FREE HOTLINE 877.SMP.4359

Senior Medicare Patrol of New Jersey is a program of
Jewish Family Services of Middlesex County
32 Ford Avenue , Second Floor, Milltown, NJ 08850
T: 732.777.1940 F: 732.777.1889

jfsmiddlesex.org

