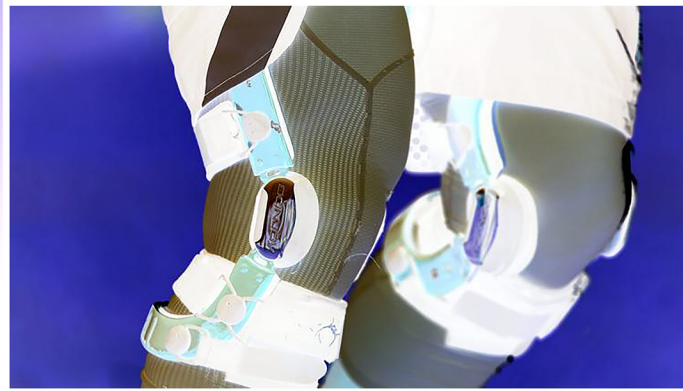


Medicare Recipients Brace Yourselves for Back & Knee Brace Scams



How to Respond to the Brace Scam



1. Report receiving any unordered Durable Medical Equipment (DME) items such as back braces, knee braces or any other type of brace as FRAUD to 1-800-MEDICARE as soon as possible.
2. Check your Medicare Summary Notice (MSN) to see the name of the ordering provider and be sure to tell 1-800-MEDICARE if you have never seen this person.
3. Contact the supplier about return. Return should be *no cost to you, the beneficiary*.
4. If you return an item, be sure to get a receipt for the items being returned.
5. Three to four weeks after you report the fraud to 1-800-MEDICARE, you should receive an adjusted MSN showing that Medicare has approved a \$0.00 amount for the claim. (This means that Medicare has or will recoup the payment.)
6. Report the possible fraud to the SMP of NJ. We will need to open a file and will ask for your personal Medicare information.

TOLL FREE HOTLINE 877.SMP.4359

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